

RE: request to meet {Time-Sensitive}

From Hayes Valley Small Business Association Team  @hvsba.org>
To Cooper, Raynell (BOS)<raynell.cooper@sfgov.org>
CC Mahmood, Bilal (BOS)<bilal.mahmood@sfgov.org>, Gutierrez Garcia, Jessica (BOS)<Jessica.GutierrezGarcia@sfgov.org>
Date Monday, May 19th, 2025 at 11:45 AM

Sorry these times do not work for the working group that you met on 3/14.

Looking ahead, please let us know if you have availability on a Friday morning to meet.

Thanks.

On Thursday, May 1st, 2025 at 5:20 PM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

Hi,

Thanks for reaching out. We can set something up combined with HV Safe because of the overlapping membership and concerns. I'm copying over what I sent to Richard:

May 23rd between 9 and noon

June 5th between 9 and 11

Best,

Raynell

From: Hayes Valley Small Business Assoc.  @hvsba.org>

Sent: Tuesday, April 29, 2025 12:06 PM

To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>

Cc: Mahmood, Bilal (BOS) <bilal.mahmood@sfgov.org>

Subject: RE: request to meet {Time-Sensitive}

1. To reiterate what was pointed out on this thread on 3/18: our initial meeting with Bilal that occurred on 3/14 was cut short so, we're asking to pick up where we left off. Topics include: Entertainment Zone, Hayes Street, Sewer Upgrade, Crime, etc.

2. Since we're asking for an hour time this email should serve as ample notice - please provide available meeting dates for May.
3. Also, as mentioned on 3/27: moving forward I would also like to pin down a meeting cadence/future dates so we don't get bogged down by scheduling emails. It would be an efficient use of our time to calendar our future meetings in one fell swoop.

Thank you.

[REDACTED]

On Wednesday, April 23rd, 2025 at 7:32 PM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

Hi [REDACTED]

If you can let us know a list of 3-5 topics you wish to discuss I can work with the team to follow up on next steps for a meeting.

Best,

Raynell

From: Hayes Valley Small Business Assoc. [REDACTED] @hvsba.org>
Sent: Monday, April 21, 2025 2:50 PM
To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>
Cc: Mahmood, Bilal (BOS) <bilal.mahmood@sfgov.org>
Subject: RE: request to meet {Time-Sensitive}

Let's try this again: please provide dates when he is available.

Please note that Thursdays and Fridays early mornings are our preferred times.

Thank you.

[REDACTED]

On Wednesday, April 16th, 2025 at 5:52 PM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

Hi [REDACTED]

Unfortunately, the Supervisor does not have any availability in the coming weeks. I am certainly willing to meet in the coming days and will pass along what information you have to share or what concerns you may

have.

Best,

Raynell

From: Hayes Valley Small Business Assoc.  @hvsba.org>
Sent: Wednesday, April 9, 2025 5:59 PM
To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>
Cc: Mahmood, Bilal (BOS) <bilal.mahmood@sfgov.org>; Gutierrez Garcia, Jessica (BOS) <Jessica.GutierrezGarcia@sfgov.org>
Subject: RE: request to meet {Time-Sensitive}

Raynell we have now been waiting over 3 weeks to coordinate a followup meeting with Bilal.

We stopped by your office again today.

Please lmk if the 4/18 works at 9 or 9:30 am.

 On Thursday, April 3rd, 2025 at 10:36 AM, Hayes Valley Small Business Assoc.  @hvsba.org> wrote:

Your prompt response would be appreciated.

We would like to solidify a meeting date with Bilal for this Friday or next at 9 or 9:30 am.

Thank you.

 On Thursday, March 27th, 2025 at 2:25 PM, Hayes Valley Small Business Association Team

 @hvsba.org> wrote:

Raynell: respectfully this email dates back to January 8th when we reached out to coordinate a kickoff meeting with Bilal.

On 2/27 because of an error you made with a time slot for a meeting in your office coordinated by HVS [REDACTED] (instead of 11 you had us down for 11:30) I asked you to confirm that you had the HVSBA March 14th 9-10 am meeting slot correctly notated on your end -- and you graciously did. Moreover 2 times in this thread I made reference to an hour meeting. You did not at any point indicate that you had limited our meeting to 30 minutes. If you had I would have asked to reschedule a meeting to accommodate an hour period.

The group prepared for well over a month to approach Bilal on our most pressing issues and that time got cut short. I would be remiss if I did not mention that the group was left with a level of disappointment and have since pointed to meetings in the neighborhood where Bilal has been present for well over an hour, in some cases it's been for 90-120 minutes. We do not find our ask to meet with the supervisor on a regular basis for an hour as unreasonable especially if we reach out well in advance (as was the case for our 3/14 scheduled meeting).

As mentioned below we would like to get things back on track as soon as possible and **have a followup meeting with Bilal** to cover the outstanding issues that we had prepared for the 3/14 meeting. The group will be convening on Friday mornings this quarter so please LMK if tomorrow or next Friday works at either 9 or 9:30.

Moving forward I would also like to pin down a meeting cadence/future dates so we don't get bogged down by scheduling emails.

Thank you.

[REDACTED]

On Tuesday, March 25th, 2025 at 2:00 PM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

Hi [REDACTED]

Thanks for your outreach. The Supervisor tends to book meetings, especially of that length, out more than a month. I can meet with you all sometime in the next month if there are new topics to discuss that we didn't touch upon in our previous two meetings. If you could let me know what three points you would like to cover, this will help the team prioritize this on his calendar.

Best,

Raynell

From: Hayes Valley Small Business Association Team @hvsba.org>
Sent: Monday, March 24, 2025 12:03 PM
To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>; Mahmood, Bilal (BOS) <bilal.mahmood@sfgov.org>
Subject: RE: request to meet

Good afternoon.

Giving this a nudge as we are keen on confirming a date this week.

Stopped by your office on Thursday to bring a voice to this as well.

Thank you.



On Tuesday, March 18th, 2025 at 8:03 AM, Hayes Valley Small Business Association Team

 hvsba.org> wrote:

Hi Raynell.

Hope all is well.

In light of having our meeting cut short on Friday I would like to request a followup call or in person for this week or next. The group came prepared and regretfully only a third of our points were conveyed and discussed. Right now there are several pressing issues that need resolve and attention which we've already put on hold in order to convene and address with your office.

Reminder: as originally specified and repeated on Friday this group requests at minimum an hour time when we meet.

Thank you.

[REDACTED]

[REDACTED]

On Wednesday, March 12th, 2025 at 1:15 PM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

Great, looking forward to it.

Best,

Raynell

From: Hayes Valley Small Business Association Team  hvsba.org>
Sent: Tuesday, March 11, 2025 9:20 AM
To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>
Subject: RE: request to meet

Good morning Raynell.

Circling back around with the meeting location address:

[REDACTED]

See you Friday at 9 am.

[REDACTED]

On Thursday, February 6th, 2025 at 11:53 AM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

Thanks!

Raynell

From: Hayes Valley Small Business Association Team  hvsba.org>
Sent: Thursday, February 6, 2025 9:20 AM
To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>
Subject: RE: request to meet

Excellent - confirming 3/14 at 9 am.

Will circle back around once we have the location finalized.

Thank you.



On Tuesday, February 4th, 2025 at 11:02 AM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

Friday 3/14 at 9am works on our end.

Best,

Raynell

From: Hayes Valley Small Business Association Team  hvsba.org>
Sent: Monday, February 3, 2025 7:12 PM
To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>
Subject: RE: request to meet

Is there a Thursday or Friday am slot at 9 or 9:30 am?



On Monday, February 3rd, 2025 at 5:43 PM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

Hi,

The Supervisor has an event in the Tenderloin at 5pm but could be free before. The following Thursday he has an event later in the evening but could be free around 5.

Best,

Raynell

From: Hayes Valley Small Business Association Team  hvsba.org>

Sent: Friday, January 31, 2025 4:31 PM

To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>

Subject: RE: request to meet

Can we do the following Thursday 3/13?



On Friday, January 31st, 2025 at 3:57 PM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

I'm out on 3/6 and I'll be joining the meeting with the Supervisor so unfortunately 3/6 won't work. We can explore another Thursday perhaps?

Best,

Raynell

From: Hayes Valley Small Business Association Team  hvsba.org>

Sent: Friday, January 31, 2025 2:39 PM

To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>

Subject: RE: request to meet

Thursday is the preferred day for the group :)

Another option is a Thursday am meeting at 9 or 9:30 am....

would that work for 3/6?

Thank you.

On Friday, January 31st, 2025 at 1:58 PM, Cooper, Raynell (BOS) <raynell.cooper@sfgov.org> wrote:

Thanks for the nudge. Can we do something on the following Wednesday instead (3/12) at 5:30?

Best,

Raynell

From: Hayes Valley Small Business Association Team

 hvsba.org>

Sent: Friday, January 31, 2025 10:38 AM

To: Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>

Subject: RE: request to meet

Giving this a nudge as we are keen on confirming a date :)
Thank you.

On Monday, January 27th, 2025 at 3:36 PM, Hayes Valley Small Business Association Team < hvsba.org> wrote:

We're aiming to have an intimate group meet with Bilal.

We've narrowed down a doable date of Thursday March 6. Ideally we would like to meet for an hour at 5:30 or 6pm. Does that work?

We will share the HV store location as the date draws near since this is still being coordinated :)

Thank you and LMK.

On Wednesday, January 22nd, 2025 at 9:08 AM, Cooper, Raynell (BOS)

<raynell.cooper@sfgov.org> wrote:

Hi,

Thanks for reaching out and apologies for the delays. Do you have availability in the afternoon on 2/26 or 2/27?

Best,

Raynell

From: Hayes Valley Small Business Association Team

████████ hvsba.org>

Sent: Wednesday, January 22, 2025 8:53 AM

To: MahmoodStaff <MahmoodStaff@sfgov.org>; Cooper, Raynell (BOS) <raynell.cooper@sfgov.org>

Cc: Hayes Valley Small Business Association Team

████████@hvsba.org>

Subject: Re: request to meet

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please let us know Bilal's availability to meet in February. Thank you.

████████

On Wednesday, January 15th, 2025 at 6:56 PM, Hayes Valley Small Business Association Team █████@hvsba.org> wrote:

Giving this another nudge.

Thank you and talk soon.

████████

On Wednesday, January 8th, 2025 at 6:44 PM, Hayes Valley Small

Business Association Team  hvsba.org wrote:

Greetings Bilal and Team.

The Hayes Valley Small Business Association looks forward to working with you!

There are a number of pressing issues we are eager to discuss with you. Please share some dates that may work in February for us to meet with you.

Thank you.



